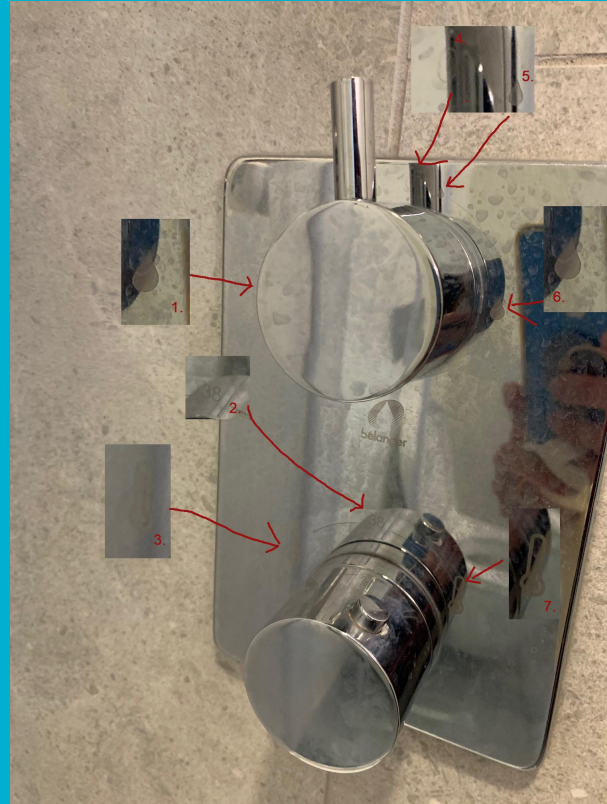# A Shower System that leaves you dry.

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A IRL observation by Lisa Revelli
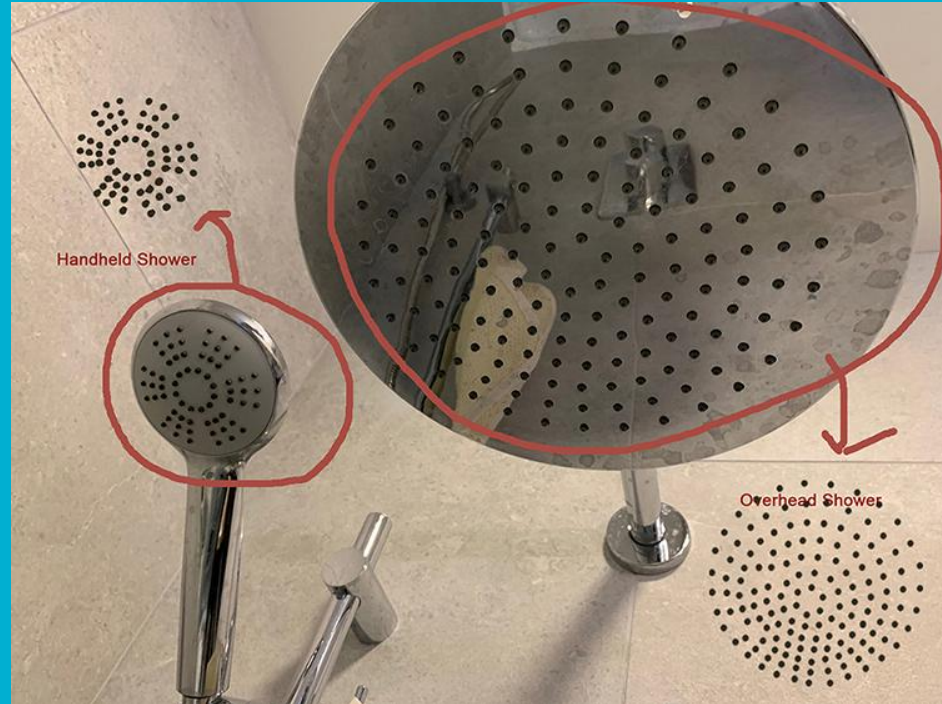
Bathroom Shower System

My showerhead and control system is an example of a product that perhaps missed a usability heuristic review before hitting the market. I evaluated that this cool minimalistic shower system's aesthetic design prioritized Heuristic evaluations and missed compliance of Nielsen's 'Consistency and Standards' and 'Error Prevention'.

The top knob controls which handheld showerhead or the fixed overhead shower that the water will be released from. 1 & 6. are larger drops of water indicating the top perpendicular handle should be turned towards either one to release more water through the handheld showerhead or the fixed overhead shower. It is through an Heuristic User error experience (getting wet by the wrong showerhead) that the user learns.

Look for Cues or is it Clues

The bottom knob controls the temperature of the water. If you are able to see 2. indication it reads 38. I assumed it's in celsius and therefore 100.4 Fahrenheit. Perhaps the indication of temperature units (F ° or C°) should be required for safety standards. I am not sure what they meant with the two thermometers on each side of the dial. My family had learned after several experiences that one direction was hot water and the other direction was cold water. I think the standard H for Hot and C for Cold would be a safe standard graphic to use especially for the American market. I included a redesign of the graphic indicators which I think would make a more pleasant shower experience for my first-time house guests.

A little cleaner now

The following images would better explain my narrative of this shower head system. I altered the photo to show Consistency and Standards compliance by using H and C for hot and cold water settings for the bottom knob. Leading the user to see a consistent pattern of the actual spout patterns and relate it to the pattern graphic near the top knob may prevent user error of using the wrong showerhead. Also, I determined an 'OFF' position for Error Prevention.